

Order No.



SERVICE REPAIR CORRESPONDENCE FORM

Tel: +86-21-37219581

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To expedite your product repair, please follow these steps:

1. No pre-authorization is necessary to return a product for repair.
2. Complete this form online, and include a printed copy with your return.
3. For warranty service, enclose a copy of your sales receipt with your return. If you cannot provide a receipt, please try to obtain one from your authorized YPA reseller. If a copy of the original purchase receipt is not available, your product may be deemed out-of-warranty. We will contact you with charges prior to repair.
4. If your return includes out-of warranty products, please include paypal payment information. If you require an estimate prior to repair, turnaround time will be significantly longer. YPA must receive a response and payment of repair estimates within five business days. All open estimates over five business days will be returned as is.
5. See page 2 for shipping instructions and other **IMPORTANT!** information.

CUSTOMER INFORMATION - please fill out completely

Date: _____

Company Name: _____

Contact Person: _____

Ship To Address: _____

City: _____ Zip Code: _____ Country: _____

Tel: _____ Email: _____

NOTE: SHURE WILL NOT SHIP TO P.O. BOX ADDRESSES

PRODUCT INFORMATION - What product are you returning for service?

Model Number	Quantity	Problem	Date of Purchase

Other Requires _____

PAYMENT INFORMATION

Paypal Account: _____

Paypal Account Name: _____

Paypal Account Billing Address: _____

Shanghai Ziyen Industrial Co., Ltd

Attn: Service Department

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Jinshan,201512,Shanghai,China